




Corporate Performance Report

For the period April 2013 - July 2013



Report key and guidance

This report provides an update on progress against projects and performance indicators against each Corporate Plan priority. Symbols are used to give a quick indication of progress.

	Projects	Performance Indicators
	The project is completed or on track	Performance is on target
	The project is slightly off schedule or at risk of going off schedule	Performance is worse than target
	The project is significantly off schedule	Performance is significantly worse than target

Where a project or performance indicator is highlighted as an amber circle or red triangle an explanation is given and remedial actions are identified.



The majority of indicators are reported monthly, but there are a number that are reported quarterly. Where this is the case, it is indicated by a (Q1) next to the data. If an indicator is reported to a different pattern (e.g. annually) this is noted next to the data.




Priority 1: We will support the growth of our economy and the number of people in work

The Council is committed to help drive growth across the district by promoting investment, skills, employment, efficiency and innovation to provide a sustainable mixed economy. We will actively promote opportunities such as Regional Growth Funds and will continue to lobby to improve accessibility and development opportunities. The Council cannot deliver this priority on its own and will take the lead through the Thanet Regeneration Board, working with partners from public, private and voluntary sectors to bring jobs into the area.

The Council has direct responsibility for the Ramsgate Port and Marina, a key driver in the local economy. Consequently, a number of the projects and indicators listed below relate to our work at the Port and Marina.






Key Projects

Alert	Description	Progress update	Explanation (if not on target) and next steps / remedial action
	Develop the Local Plan	The Local Plan sets out Thanet's strategy for growth to 2031. Cabinet agreement was given on 29 May for public consultation on issues and options for responding to those issues. The consultation began in June 2013.	The consultation ended on 14 August 2013, and responses are now being considered, in order to determine preferred options and the strategy for the Local Plan
	Develop the Ramsgate Maritime Plan	<p>Following stakeholder meetings the initial draft plan was not considered to be sufficiently developed and further work was undertaken. The revised draft was considered by the Cabinet Advisory Group on 31st July 2013. Members of the Group required more time to consider the draft plan and the associated presentation, so a further meeting has been scheduled for 24th September. Subject to the consideration of the Group it would be proposed that a revised Maritime Plan is presented to the meeting of Cabinet on 14th November for adoption.</p> <p>Stakeholder meetings and work by the port and harbour project team have already identified opportunities to move forward, undertake feasibility studies and seek external funding, in line with the emerging Maritime Plan.</p>	<p>The amber reflects the fact that progress has taken longer to achieve than initially envisaged as the development of a suitable draft for consideration by the Cabinet Advisory Group took longer than originally planned. However, it is still proposed to seek adoption of the Maritime Plan at the November meeting of Cabinet, subject to the views of the Advisory Group at its September meeting.</p> <p>Issues raised during the consultation about the management of the port and harbour are already having a positive impact on the way services are being delivered, and investment on the site is being incorporated into normal</p>

			<p>operations.</p> <p>Individual improvement schemes will be progressed during 2013 as separate projects.</p>
	<p>The Yacht Valley project: Ramsgate harbour and port (Match funded project)</p>	<p>An extensive programme of work has been undertaken, including installation of new electrical, water, and telephone ducting for each arch, and replacement of six weak floors and internal stairways for most double arches. Door and external stairway painting is underway.</p> <p>Work to let the vacant arches has begun, and initial viewings have started for letting to marina related or harbour supporting businesses. This is progressing well.</p>	<p>The amber reflects the fact that unforeseen extra costs were incurred for provision of services to the arches. This means that funds for the next phase of the project are significantly reduced.</p> <p>Consequently the spend profile has been reviewed to ensure most effective use of the remaining funds. A proposed change to the spend profile will be submitted to project partners and EU in August 2013.</p> <p>The speed of progress by utility contractors also caused concern to existing businesses in the arches. These matters have now been resolved.</p>
	<p>Feasibility study for new quay and breakwater at Ramsgate port</p>	<p>A programme has been produced for this study. The original bid for c£5m to the Coastal Communities Fund was unsuccessful, but this was primarily due to the limited funding available and the size of this scheme, rather than lack of support for the scheme itself. In the meantime, funding for the feasibility work has been formally approved by LOPINOD.</p> <p>Whilst the study is behind the initial timetable it is currently anticipated that the work will be brought back on programme and the study delivered on time.</p>	<p>Thanet has a good track record for delivery of engineering.</p> <p>Technical feasibility is ongoing and the preparations for the market research event in September 2013 are going well.</p>
	<p>Community Infrastructure Levy</p>	<p>This is a new levy that local authorities can choose to charge on new developments in their areas. A project plan has been drafted. The project is being progressed alongside and in conjunction with the production of the Local Plan. The detailed project plan is</p>	

		being considered by the Planning Advisory Service as 'critical friend'. Also scenario testing is being undertaken in order to assess the practicalities of how it could work in conjunction with different scenarios within the Local Plan.	
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Key Performance Indicators (KPIs)

Alert	Description	Target	Actual	Explanation and remedial action (if not on target)
	% of Council owned investment property which is vacant	4% (Q1)	6.4% (Q1)	A new asset management plan is being developed for better management of property assets.
	Number of enquiries to the VIC service	28,830	30,185	
	Number of visiting leisure vessels at Ramsgate Royal Harbour	2,303	2,309	
	Average total metreage of occupied permanent berths in Ramsgate Royal Harbour	3.65km (Q1)	3.61km (Q1)	Slight reduction – a trend that is shown at other south coast harbours
	Number of fishing and angling boats in Ramsgate Marina	42 (Q1)	42 (Q1)	


Priority 2: We will tackle disadvantage across our district





The Council is committed to tackle the issues which can lead to disadvantages for residents through lack of work, skills and poor housing. We will work towards our vision that everyone in Thanet has the same opportunities to access housing, work and an income close to the Kent average, while ensuring that the momentum of economic growth is maintained.

Key Projects

Alert	Description	Progress update	Explanation (if not on target) and next steps / remedial action
	Ensure that the Council is prepared for the impacts of welfare reform	<p>Systems are in place that are sharing information on Welfare Reform include regular Thanet multi-disciplinary meetings to exchange latest information on current issues, linkage with KCC on wider implications, and risk assessment at corporate and operational level.</p> <p>Active monitoring of key areas of vulnerability includes housing services working with housing benefits to mitigate need, a recently devised Housing Options quarterly report, and ongoing tracking through Housing Regeneration and Community Development functions.</p> <p>Issues will be escalated to SMT and members as necessary.</p>	<p>The amber reflects uncertainty over the government's ability to implement to their stated timetable, and to deal with issues related to advice on implementation.</p> <p>The team will continue to keep a close eye on developments nationally and locally so that the Council is able to take action quickly when needed.</p> <p>A set of indicators for long-term monitoring are to be agreed to enable assessment of the impacts of welfare changes on social wellbeing at Thanet ward level.</p>
	Review the Housing Allocation Policy	<p>Full Council approved the Allocation Policy on 11 July 2013. This project is now complete.</p> <p>Implementation of the agreed policy involves setting up an online Housing register (see Priority 7 below)</p>	

Key Performance Indicators (KPIs)


Alert	Description	Target	Actual	Explanation and remedial action (if not on target)
	Average length of time to process Disabled Facilities Grants (referral to completion) (weeks)	67.00 wks	67.08 wks	Length of time on the waiting list has been added to 'priority of need' as part of the criteria for prioritising work. This is

				part of a commitment to reduce overall time on the waiting list from 'up to 2 years' down to 'up to a year'. Many old cases have been prioritised and are now being completed. One consequence of inclusion of older cases is that for most periods in this year the average time to process is expected to rise, as a greater number of old DFG applications are processed, prior to a drop as the goal of quicker processing is achieved. By year end this drop should be occurring, and this is reflected in the profiling of targets for average time to process DFG applications.
	Number of approaches for housing advice	450 (Q1)	486 (Q1)	The 'target' is the average number of approaches last year. This increase may reflect initial impacts of Welfare Reform. If the figure rises over three periods we will suggest that this is probably the case.
N/A	Number of households on the housing register	Not set	6,400 (Q1)	A target has not been set as the impact of the new allocations policy and the introduction of online registration is unknown. This time last year the number on the register was 5,057.
	Average time taken to process all new claims and change events for Housing and Council Tax Benefit	9.43 days (Q1)	7.51 days (Q1)	
	Benefits accuracy – percentage of Housing and Council Tax Benefit decisions that were correct.	95.9% (Q1)	97.34% (Q1)	
	Number of affordable homes delivered	0 (Q1)	0 (Q1)	Target numbers are profiled within the programme – there is no expectation for delivery until the latter part of the financial year.



Priority 3: We will support our community and voluntary organisations

The economic climate has made it much tougher for the diverse range of community and voluntary organisations which operate in Thanet. The Council is committed to working with our partners in the community and voluntary sector, recognising the value of their work and the difference they make to the lives of local people. The Council is also committed to implementing its responsibilities under the new Community Rights effectively so that local communities are empowered to direct and influence their futures.

Key Projects

Alert	Description	Progress update	Explanation (if not on target) and next steps / remedial action
	Engage communities in developing solutions for waste management and street cleanliness	This project will not start until the Public Realm project is complete, as it will involve implementing some of the recommendations of that project.	



Key Performance Indicators (KPIs)



Alert	Description	Target	Actual	Explanation and remedial action (if not on target)
	Number of initiatives undertaken in partnership with the voluntary/ community sector which support the delivery of the Council's priorities	3 (Q1)	4 (Q1)	
	Number of community groups working in active partnership with the Council on open spaces	15 (Q1)	18 (Q1)	

Priority 4: We will make our district a safer place to live


The Council's partnerships with the police and other agencies involve detailed planning to tackle the issues and the offenders who cause most harm, using a range of statistics, data and local knowledge to identify the level of support needed in each neighbourhood. The Council recognises that issues of anti-social behaviour such as noise nuisance, dog fouling, littering and dumped rubbish have a major impact on the quality of life for residents and uses a variety of methods to tackle these. The safety of the public is a key concern for the Council's Environmental Health team, helping to prevent food poisoning incidents and accidents by ensuring businesses operate to the required legislation.

Key Projects

Alert	Description	Progress update	Explanation (if not on target) and next steps / remedial action
	Implement the National Food Hygiene Rating Scheme	<p>The scheme has been bedded in with local traders for more than a year by carrying out food hygiene inspections in accordance with the National Food Hygiene Rating Scheme.</p> <p>As at 30th June 2013 this provided 316 Thanet food premises with a score reflecting the hygiene found at the time of the inspection. This encourages food business operators to ensure that their premises are meeting legislative requirements prior to our inspection so that they can gain the highest rating possible (5).</p> <p>The ratings for individual premises are available on a national website and via phone apps so that anyone can view ratings to help them choose where to purchase food. The rating is a reflection on food hygiene not food quality.</p>	<p>The delay is primarily the result of establishing a Designated Port of Entry (DPE) at Manston airport using current food safety staff until the recruitment of a new DPE team is completed. This recruitment is moving forward and a port health team is now in place at Manston Airport. Whilst they are substituted for by the public protection team a majority of this team will be able to resume work on the national food hygiene rating scheme during September.</p> <p>The inspection regime of food premises will continue until all food premises are assessed, but this is taking longer than originally planned.</p>
	Implement the Thanet Community Safety Plan	<p>The Community Safety Plan focusses on ASB, Domestic Abuse, Violent Crime, Acquisitive crime and Substance Misuse.</p> <p>The plan for 2013-14 has now been fully agreed by all partners and member committees. The bi-monthly steering group has met and agreed how each action should be progressed.</p> <p>To date seven of the 36 actions on the plan have been completed.</p>	<p>A six month summary document will be presented to the Community Safety Partnership executive group and TDC Overview and Scrutiny working party in September 2013.</p>

	Provide options for making efficiencies in CCTV provision	Research of options is progressing. Costs for updating existing cameras, and alternative locations for the control room have been discussed with BT and the current supplier. We are currently awaiting prices.	
	Establish infrastructure for KIA's Designated Port of Entry (DPE) status	This statutory function has been covered by the Environmental Health team. The initial round of recruitment yielded poor results, and an agency is now being used to assist recruitment. This is progressing well and we have a number of staff starting over the next month.	<p>The amber reflects the fact that progress has taken longer to achieve than initially envisaged, due to difficulty in recruiting suitably qualified staff.</p> <p>Subject to the success of Manston airport this project will be of significant benefit to Thanet in the longer term.</p>



Key Performance Indicators (KPIs)

Alert	Description	Target	Actual	Explanation and remedial action (if not on target)
	Percentage of food hygiene premises awarded 3 stars or more	80.0%	91.4%	
N/A	Percentage of High Risk ASB cases that are resolved	TBC after September data known	Not yet reported	A new monitoring system is now being implemented. It incorporates better risk analysis. This will be reflected in reporting after the end of the second quarter.



Priority 5: We will work to improve parking and transportation in our district

The recent growth in visitor numbers following the opening of the Turner Contemporary and further developments over the coming years will place increasing demands on local transport and parking provision. The Council is committed to developing a Parking Strategy, in consultation with local people, which sets clear direction for the regulation and management of off and on street parking arrangements. The Council can only achieve improvements to roads and pavements in partnership with Kent County Council, which is the lead local organisation responsible for transport and highway matters. The Council will endeavour to influence and encourage them and government to tackle this important issue.

Key Projects

Alert	Description	Progress update	Explanation (if not on target) and next steps / remedial action
	Conduct a parking review and develop a new Parking Strategy	<p>Parking consultation was carried out providing an opportunity for local communities to express their preferences.</p> <p>A new Parking Liaison Meeting has been set up, so that parking related departments could work closer together.</p>	<p>The Amber reflects concerns related to need for further ticket data, the level of resourcing for analysis, and the need for further financial modelling. However, the timescale still enables implementation of revised fees in April 2014.</p> <p>The policy will be drafted by the end of August 2013, for submission to Overview & Scrutiny Panel on 22nd October, and then Cabinet on 14th November 2013, with a view to Council decision in December 2013.</p>
	Develop a transport strategy for Thanet to support the local plan.	The transport strategy is being developed jointly with Kent County Council. The Strategy will provide essential baseline information to underpin Thanet's Local Plan. An initial draft has been prepared and current work is testing the impact on transport infrastructure of different local plan development options.	

Key Performance Indicators (KPIs)




Alert	Description	Target	Actual	Explanation and remedial action (if not on target)
N/A	Number of PCN's issued	N/A	3,621 (Q1)	
	Income from on-street parking	£261,200	£252,562	Poor weather over the first quarter has affected income levels but we expect this to improve over the second quarter.
	Income from off-street parking	£373,320	£359,509	Poor weather over the first quarter has affected income levels but we expect this to improve over the second quarter.

Priority 6: We will make our district cleaner and greener and lead by example on environmental issues

The Council is committed to deliver street cleansing and waste and recycling services that deliver value for money, recognising that these are two of the most important services that we provide. The Council will use both education and enforcement to encourage effective management of waste and a reduction in littering and dumped rubbish.







The Council is committed to reducing its own carbon footprint and to encouraging sustainable energy solutions locally, supporting the operations of London Array and Thanet Offshore Wind from Ramsgate Port.


Key Projects

Alert	Description	Progress update	Explanation (if not on target) and next steps / remedial action
N/A	Carry out upgrade to the waste transfer site	The proposed works at Manston depot have been reconsidered. The intended work will not be cost-effective, will not make the depot fit for the future, and is not essential for the implementation of the new recycling and waste scheme (see below).	The project as originally planned is no longer being progressed. It will be replaced subsequently with a project to carry out an options appraisal for the future location of recycling and waste services.
	Introduce new recycling and waste services	<p>The improved waste service will increase resident recycling. All aspects of procurement and delivery of the project are on track.</p> <p>The project has stimulated the creation of policies to support the service; these will be put to Overview & Scrutiny Committee (O&S) on 20th August and Cabinet on 12th September.</p>	This will be going to O&S on 20 th August and then to Cabinet on 12 th September
	Develop new approaches to undertaking street cleansing to improve results and public perception, whilst reducing costs.	<p>Ramsgate has successfully been used to test one of the approaches, leading to substantial improvement to street cleanliness in the centre of Ramsgate.</p> <p>All Thanet streets have been assessed for usage and cleansing needs; the results have led to a provisional zoning of cleansing for the whole of Thanet.</p>	New working practices will be rolled out to priority zones first.
	Public Realm Project	Different ways of working to tackle fly posting, fly tipping, litter, dog fouling, nuisance parking and environmental issues relating to housing are being	

		tested. Outcomes will be delivered in the current year, with a final report due by December 2013.	
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Key Performance Indicators (KPIs)




Alert	Description	Target	Actual	Explanation and remedial action (if not on target)
	Percentage of household waste sent for re-use, recycling and composting	28.76% (Q1)	25.4±1% (Q1)	Implementation of new waste & recycling service in November 2013 is designed to increase recycling
	Residual household waste per household per quarter (reported quarterly)	126.42 kg (Q1)	116.6±10kg (Q1)	
	The number of street cleansing complaints (doesn't include dumped waste & gull damage reports)	345 (Q1)	330 (Q1)	
N/A	The number of dumped waste reports	N/A	661 (Q1)	A target is not set as this is an indicator of workload rather than performance
	The number of street scene enforcement actions taken	117 (Q1)	147 (Q1)	
	Satisfaction with street cleanliness	70% (2012/13)	52.1% (2012/13)	<p>Data comes from the annual budget consultation. The figure is an improvement on the previous survey carried out in 2009 which recorded 48.2% satisfaction.</p> <p>A new approach to street cleansing will be rolled out this year. This will provide greater mobility of cleansers and better mechanical sweeping.</p> <p>Litter associated with household collections and the ability of some residents to adequately contain their waste is a major issue. A high level task group, enforcement action and a Public Realm initiative are concentrating a large resource in solving the causes of uncontained litter.</p>
	Satisfaction with household waste collection	80% (2012/13)	79.1% (2012/13)	Data comes from the annual budget consultation.





				An improved collection service will commence in November 2013. This will provide a much wider range of items collected from the doorstep including glass, more plastics and food waste.
	Satisfaction with household recycling	71% (2012/13)	70.1% (2012/13)	An improved collection service will commence in November 2013. This will provide a much wider range of items collected from the doorstep including glass, more plastics and food waste.

Priority 7: We will plan for the right number and type of homes in the right place (with appropriate tenure) to create sustainable communities in the future




The Council intends to ensure that local housing is developed appropriately to create mixed and sustainable communities. Locally, average house prices and rents are high when compared to average household income. The Council aims to ensure that everyone in Thanet has access to housing that is both affordable and of high quality. The Council is committed to continuing its successful work in bringing empty properties back into use, and will work with partners to tackle and provide innovative solutions to the problems of empty properties.


Key Projects

Alert	Description	Progress update	Explanation (if not on target) and next steps / remedial action
	Deliver the Margate Housing Intervention Project	The long-term multi-agency initiative remains on track. TDC have acquired four properties (which in original form comprised 96 units of accommodation) and KCC have acquired a further four properties (which in original form comprised 24 units). One of TDC's purchases has now been transferred to KCC. Refurbishment works are underway on three sites. TDC are currently negotiating on purchasing a further three sites that in total account for 39 units.	
	Develop an in-house scheme for managing private rented accommodation	<p>A consultant was commissioned to carry out a feasibility study on the potential for developing a successful local letting agent. The study has been completed and assessment is being made of how the scheme could be implemented.</p> <p>The feasibility study has enabled us to reconsider our current approach to service delivery, and consider new ways of delivering services to deal with homelessness, and ways of working with private landlords.</p> <p>A joint meeting with the report consultants on 24th July 2013 agreed that further financial modelling is now required.</p>	<p>The amber rating reflects that the project is behind schedule and requires further financial modelling before a decision can be taken.</p> <p>Financial modelling is being undertaken by Financial Services.</p>
	Acquire 30 units for affordable housing in Ramsgate	Under the HCA empty homes programme the council had a target to deliver nine units of affordable housing by March 2013. Eight homes were delivered, but	

		catch-up is expected during this financial year.	
	Complete HRA asset management strategy	All HRA sites have been identified, and this list has been cross referenced to the East Kent Housing capital programme. A draft strategy is being developed.	The strategy will set out the processes for dealing with HRA sites, including those which are surplus to requirements and could be suitable for redevelopment.
	Deliver the Selective Licensing Scheme in Margate and Cliftonville	The recruitment of staff was delayed whilst the Council awaited the outcome of the judicial review. However, the judicial review was successfully defended and fee income can now be used to fund sufficient staffing levels. Four new officers were appointed in July 2013.	
	Housing online registration	The decision notice to implement online registration was published on the 12 June. An equality impact assessment has been completed and implementation work is on track in line with the project action plan.	
	Excellent homes for all	The Department for Communities & Local Government (CLG) and the Homes & Communities Agency (HCA) are processing our application to allow the final bidder to be appointed. This approval is being decided in August 2013 and an announcement by the DCLG is expected by the first week of September.	

Key Performance Indicators (KPIs)

Alert	Description	Target	Actual	Explanation and remedial action (if not on target)
	Number of private sector housing notices issued on landlords	25 (Q1)	43 (Q1)	
	Number of empty properties brought back into use	27 (Q1)	27 (Q1)	
	Number of dwellings selectively licensed	30 (Q1)	30 (Q1)	


	Number of affordable homes delivered	0 (Q1)	0 (Q1)	Target numbers are profiled within the programme – there is no expectation for delivery until the latter part of the financial year.
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Priority 8: We will support excellent and diverse cultural facilities and activities for our residents and visitors



The Council is committed to Thanet's heritage as a seaside destination and recognises the role that theatres, museums, galleries, festivals and events play in making Thanet a great place to live in and to visit. In an environment where funding for the cultural sector is reducing, the Council is placing greater emphasis on working with partners and exploring other ways of providing services and facilities.

The Council is committed to the visitor economy, working in partnership with Visit Kent to market the area to potential visitors across the country, and is driving forward the development of the Dreamland Heritage Park aiming to build on the increased tourism offering created by the Turner Contemporary.

Key Projects

Alert	Description	Progress update	Explanation (if not on target) and next steps / remedial action
	Deliver the Dreamland Heritage Amusement Park	<p>Following the council's application for compulsory purchase (CPO) of the site, the owner's appeal against the CPO was heard by the planning inspector who upheld the Council's application. The owners subsequently appealed the inspector's findings, but the High Court's decision (2 May) was to award in TDC's favour. The owners are now appealing to the Court of Appeal, against the High Court decision.</p> <p>After taking legal advice the Council prepared a General Vesting Declaration (GVD) on 2nd August 2013. Notices were served on the 5th August, triggering a 28 day notice period. The ownership of the site will vest in the Council on the 3rd September 2013.</p>	<p>The Court of Appeal has yet to hear the owners appeal against the CPO.</p> <p>The Council is protecting and progressing the opportunity to regenerate Margate. It is consistently endeavouring to facilitate a viable Theme Park of historic thrilling rides, and will take appropriate action to achieve this end.</p>

Key Performance Indicators (KPIs)



Alert	Description	Target	Actual	Explanation and remedial action (if not on target)
	Number of enquiries to the VIC service	28,830	30,185	
	Number of visits to TDC owned	105,231	139,490	Target is last year actual

	sport and leisure centres			figure for the same period
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Priority 9: We will support a broad range of sports, leisure and coastal activities

The Council continues to provide a diverse range of indoor and outdoor leisure facilities and also provides activities throughout the year in all areas of the district for all ages. The Council is committed to ensuring that Thanet's coastline is protected and maintained to a high standard, recognising that it is a fantastic free resource for active recreation. The Council offers a variety of beach and water sports activities around the coast for residents and visitors alike.

Key Projects

Alert	Description	Progress update	Explanation (if not on target) and next steps / remedial action
	Develop the new Ramsgate Pool and Spa	Works on this Your Leisure (formerly Thanet Leisure Force and Vista Leisure) contract completed in July 2013. The new Ramsgate Leisure Centre was officially opened on 1 st August.	
	Review sport, leisure and play facilities in Thanet	The project contains three sections: <ul style="list-style-type: none"> • a 'playing pitch' audit that will begin when Sport England update the template being used nationally; • a play development and play facilities report that is currently being undertaken; and, • a refresh of the Sport Facilities Improvement Plan (2009-10) that is expected in early 2014. 	

Key Performance Indicators (KPIs)

Alert	Description	Target	Actual	Explanation and remedial action (if not on target)
	Number of visits to TDC owned sport and leisure centres	105,231 (Q1)	139,490 (Q1)	Target is last year actual figure for the same period.
	Total throughput for TDC organised sport activities	1,264 (Q1)	1,240 (Q1)	Broadly in line with the target (1.9% below). Although sessions have dropped in number compared to this time last year, a comprehensive


				<p>weekly programme still exists for 10-18 year olds. These sessions are delivered across the district in local sports facilities, schools and in the middle of estates.</p>
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Priority 10: We will influence the work of other agencies to ensure the best outcomes for Thanet

The Council plays a key leadership role for the local area, and is committed to building strong relationships with other service providers from the public, private, voluntary and community sectors. As well as providing assistance and support, the Council influences and challenges other service providers, encouraging them to develop their service in ways which best meets the needs of people in Thanet.

The Council is a lead member of a number of partnership bodies including the Thanet Regeneration Board, the Margate Task Force and the Community Safety Partnership. We work with many types of organisation including local residents groups, charities and larger organisations such as the University and Kent Fire and Rescue. Our efforts to deliver every one of the other ten priorities involve partnership working in some form and key partnership activities are identified in the priorities which they support. The work of the Margate Task Force project cuts across a number of the priorities and was monitored against this priority in 2012/13. For 2013/14 it has been assigned to priority 2 (we will tackle disadvantage across our district).

Key Projects

Alert	Description	Progress update	Explanation (if not on target) and next steps / remedial action
	Set up Thanet Health and Wellbeing Board	The Board has had an initial meeting. The project is now complete.	


Key Performance Indicators (KPIs)

None have been identified against this priority.


Priority 11: We will protect and preserve our public open spaces

Thanet has a diverse range of public open spaces, from areas of cliff top grassland through to formal parks, all a vital part of the natural environment that enriches the quality of life for our communities and visitors alike. The Council is committed to preserving them and retaining the character of the district whilst enabling sensitive enhancements for the benefit of all.

Key Projects

Alert	Description	Progress update	Explanation (if not on target) and next steps / remedial action
	Submit a bid for funding for the reconstruction of the North Thanet Sea Wall	<p>This project is for study work only. The completed study will inform a document called a Project Appraisal Report. This document forms the business case for a coast protection scheme and will be used as the basis of an application to release national grant funding.</p> <p>The scheme itself will be designed to refurbish two lengths of north Thanet sea walls which were constructed in the mid 1950's - between Epple Bay and Westgate Bay, and also Westgate Bay and St Mildred's Bay.</p> <p>Whilst the technical Reports that inform the funding application were completed in April 2013, no grant allocation is available at this time.</p>	<p>The amber reflects uncertainty over funding.</p> <p>Detailed design is to be completed by the end of December in readiness for potential funding opportunities towards the end of the financial year when projects with a short lead-in time to construction may be at an advantage. Thanet has a good history of engineering project delivery and so has credibility with funders.</p>

Key Performance Indicators (KPIs)

Alert	Description	Target	Actual	Explanation and remedial action (if not on target)
	Number of community groups working in active partnership with the Council on open spaces	15 (Q1)	18 (Q1)	
N/A	Satisfaction with parks and open spaces	N/A (2012/13)	55% (2012/13)	2012/13 was the first year that a satisfaction question for parks and open spaces was included in the budget consultation.

